



OVERVIEW OF

ISO 9001, ISO 14001 & OHSAS 18001





ISO 9001, ISO 14001 & OHSAS 18001 in brief:

- **ISO 9001, ISO 14001 & OHSAS 18001** are among the most well known standards worldwide implemented by more than a million organisations in 175 countries.
- **ISO 9001** helps organisations to implement quality management.
- **ISO 14001** helps organisations to implement environmental management.
- **OHSAS 18001** helps organisations to implement Occupational Health & Safety management.



ISO 9001 is a quality management standard.

- Quality refers to all those features of a product (or service) which are required by the customer.
- Quality management relates to what the organisation does to:
 - ensure that its products or services satisfy the customer's quality requirements;
 - comply with any regulations applicable to those products or services;
 - achieve continual improvement of its performance; and
 - enhance customer satisfaction.





ISO 14001 is an environmental management standard.

- Environmental management is what the organisation does to:
 - minimise harmful effects on the environment caused by its activities;
 - conform to applicable regulatory requirements; and
 - achieve continual improvement of its environmental performance.



OHSAS 18001 relates to safety management.

- This focuses on what the organisation does to:
 - conform to applicable regulatory requirements.
 - achieve continual improvement of its safety performance.



- **ISO 9001**, **ISO 14001** & **OHSAS 18001** are what is known as 'generic' standards.
- Generic means that the same standards can be applied:
 - to any organisation, large or small, whatever its product or service;
 - in any sector of activity; and
 - whether it is a business enterprise, a public administration, or a government department.

- Generic also signifies that no matter what the organisation's scope of activity:
 - if it wants to establish a quality management system, **ISO 9001** gives the essential features;
 - if it wants to establish an environmental management system, **ISO 14001** gives the essential features; or
 - if it wants to establish a safety management system. **OHSAS 18001** gives the essential features

- Management system means what the organisation does to manage its processes, or activities in order that its products or services meet the organisation's objectives, such as:
 - satisfying the customer's quality requirements;
 - complying to regulations;
 - meeting environmental objectives.
- To be really efficient and effective, the organization can manage its way of doing things by systemising it.
 - Nothing important is left out;
 - Everyone is clear about who is responsible for doing what, when, how, why and where;
 - Management system standards provide the organisation with an international, state-of-the-art model to follow.



- Large organisations, or organisations with complicated processes, could not function well without management systems.
- Companies in such fields as aerospace, automobiles, defence, or health care devices have been operating management systems for years.
- The **ISO 9001**, **ISO 14001** & **OHSAS 18001** management system standards now make these successful practices available for all organisations.

- ISO 9001 gives the requirements for what the organisation must do to manage processes affecting quality of its products and services.
- ISO 14001 gives the requirements for what the organisation must do to manage processes affecting the impact of its activities on the environment.
- OHSAS 18001 gives the requirements for what the organisation must do to manage processes affecting safety

What is Certification?

- Certification in these standards means that an independent, external body has audited an organisation's management system and verified that it conforms to the requirements specified in the standard (ISO 9001, ISO 14001 or OHSAS 18001).





Why have a certified system?

- Helps meet regulatory or market requirements;
- Helps meets customer preferences;
- Forms part of a risk management programme; and
- Helps motivate staff by setting a clear goals.





- Talk to your manager and discuss how you can play your part in working with the standards
- Ensure you follow the documented procedure for your task
- Ask questions if you are unsure
- Always look for ways of implementing and driving continual improvement in everything we do.

For any questions you may have on the Chris Mee Group's 18001 / 14001 / 9001 System Implementation please feel free to contact your manager or William O'Keeffe @ wokeeffe@cmse.ie

CHRIS MEE GROUP

incorporating CMSE and Carbon Action



CMSE TRAINING
part of The Chris Mee Group

CMSE RECRUITMENT
part of The Chris Mee Group

CMSE CONSULTANCY
part of The Chris Mee Group

CARBON ACTION
part of The Chris Mee Group



CORK OFFICE

Euro Business Park,
Little Island, Cork.
Tel: +353 (0)21 497 8100
Email: info@cmse.ie



DUBLIN OFFICE

Ballymount House,
Parkway Business Centre,
Ballymount Cross, Dublin 24
Tel: +353 1517 5270
Email: info@cmse.ie



FIRE TRAINING CENTRE

U1, Portgate Ind. Park, Raffeen,
Ringaskiddy, Co. Cork.
CallSave: 1850 315 415
Email: info@cmse.ie



LONDON OFFICE

16 St Martin's Le Grand,
St Paul's, London, EC1A 4EN
Tel: +44 207 397 8500
info@carbonaction.co.uk